



Peninsula Eye Physicians

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Dear Patient,

We are pleased you have chosen Peninsula Eye Physicians for all your eye care needs. Here is some information you may find helpful:

- Parking is available for \$1.00 per hour (\$2/hr Starting July 1<sup>st</sup>) in the garage under our building. To reach the parking garage go north on San Mateo Drive, make a right onto Baldwin Avenue and another right onto Ellsworth Avenue. You will make a right into the first driveway you see - this will be the Mills Square driveway. You may also choose metered parking on the street.
- You should arrive a few minutes earlier than your scheduled time so that we may photocopy your insurance card and answer any questions you may have. If you are here to get new glasses, you can shop in our friendly optical department before your appointment.
- Please bring the following items to your appointment: Your referral, completed registration forms, insurance card, a list of medications you are currently taking and all your glasses that you currently use. If you wear contacts lenses, please bring any available information such as the packaging or prescription.
- Allow enough time for your appointment – usually 1 to 1½ hours (depending on what you are being seen for).
- During your visit you may have dilation drops placed in your eyes to help the doctor examine you. We will provide you with disposable sunglasses as you check out if you need them. However, if you are unsure of your ability to drive while your eyes are dilated, you may want to bring a driver with you.
- We are participating providers with many insurance plans and are happy to file claims to your insurance for covered services. For non-covered services, such as refraction (see below) or optical purchases, you will be responsible for the total amount.

*\*\* The refraction is the portion of the exam that determines your prescription for glasses. This enables you to receive a written eyeglasses prescription that is valid for 2 years. In general, most insurance companies consider this to be a non-covered service. Therefore, we ask that you pay for the refraction at the time of your appointment. The fee for the refraction is \$65.00. We will bill the entire amount of your exam to your insurance and if the refraction is covered, we will reimburse the cost of the refraction to you. (Exception: Vision Service Plan and insurances that specifically state on the authorizations that refractions are covered, there will be no charge to you). Although the refraction is an important part of your exam, you may choose whether or not to have the refraction performed.*

- For your convenience we accept all major credit cards.

Again, we thank you for choosing our practice and look forward to serving you.

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